

# Quality Policy

“Passionate, Accountability and Integrity”

**The basic orientation of Evening Crest Sdn Bhd (20180134159 (1296186-U)) is to be recognize for quality management in Capital Investments and Financial Intermediaries Services, Engineering/Construction, Mining and Quarrying Related Activities, and General Trading Services.**

**We assure our commitment by:**

**Passionate:**

- Effectively developing all employees' talents and competence
- Building trust and enduring relationships by being concise, credible and direct.
- Satisfying customer and applicable statutory and regulatory requirements.
- Tracking and applying new technologies, and educating employees.
- Striving to achieve total customer satisfaction

**Accountable:**

- Tracking Key Performance Indicators (KPIs) through internal evaluation and reporting.
- Monitoring the voice of the customer and taking appropriate actions where necessary.
- Acceptance of responsibility for being honest and ethical conduct towards others.
- Do the right thing. It is the practice of being honest and showing a consistent and uncompromising adherence to strong moral and ethical principles and values.
- We conduct ourselves and our work with integrity, determination and dedication to our mission.

**Prepared:**

- Establishing robust processes to continuously deliver products/services on time with zero defects.
- Establishing and continuously improving our quality management systems that align with customer requirements along with ISO 9001, ISO 14001 and ISO 45001/OHSAS 18001.

**The framework for setting quality objectives is defined in the Quality Manual.**

**AZMAN MAT NOOR**  
CEO/Corporate Advisor